

Department of Medical Assistance Services 600 East Broad Street, Suite 1300 Richmond, Virginia 23219

www.dmas.virginia.gov

MEDICAID PROVIDER MANUAL UPDATE

TO: All Providers of State and Local Hospitalization Services

participating in the Virginia Medical Assistance Program, and all holders of the State/Local Hospitalization Program

Provider Manual

UPDATE: SLH-01-03

12/30/03

DATE:

FROM: Patrick W. Finnerty, Director

Department of Medical Assistance Services

SUBJECT: Update to Second Edition of the State/Local Hospitalization Program Provider Manual

The purpose of this memorandum is to notify you of changes to your provider manual. The attached table shows the changes to the manual. Please download the new pages to insert in your manual and retain the attached table.

The amendments to Chapter V include: (i) changes relating to the new Medicaid Management Information System (MMIS); (ii) changes relating to Free-Standing Ambulatory Surgical Centers billing requiring the use of the UB-92 CMS-1450 when billing for services; and (iii) changes relating to the method of reimbursement for inpatient medical/surgical hospitalizations effective with SLH claims with an admission date on or after June 20, 2003. These claims are now reimbursed utilizing the All Patient-Diagnosis Related Group (AP-DRG) reimbursement methodology (the same methodology utilized by Virginia Medicaid).

Providers may begin use of the national billing codes for dates of service on or after June 20, 2003. Effective January 1, 2004, national billing codes must be used on all invoices. Claims submitted with local codes with dates of service on or after January 1, 2004, will be denied. A local/national billing code crosswalk is available on the DMAS website.

Please review these changes carefully.

ELIGIBILITY AND CLAIMS STATUS INFORMATION

DMAS offers a web-based Internet option to access information regarding Medicaid eligibility, claims status, check status, service limits, prior authorization, and pharmacy prescriber identification information. The website address to use to enroll for access to this system is http://virginia.fhsc.com. The MediCall voice response system will provide the same information and can be accessed by calling 800-884-9730 or 800-772-9996. Both options are available at no cost to the provider.

Memorandum: Special December 30, 2003

Page 2

COPIES OF MANUALS

DMAS publishes electronic and printable copies of its provider manuals and Medicaid Memoranda on the DMAS website at www.dmas.virginia.gov (please note the new DMAS website address). Refer to the Provider Column to find Medicaid and SLH provider manuals or click on "Medicaid Memos to Providers" to view Medicaid Memorandum. The Internet is the most efficient means to receive and review current provider information. If you do not have access to the Internet, or would like a paper copy of a manual, you can order these by contacting Commonwealth-Martin at 804-780-0076. A fee will be charged for the printing and mailing of the manuals and manual updates requested.

"HELPLINE"

The "HELPLINE" is available Monday through Friday from 8:30 a.m. to 4:30 p.m., except State holidays, to answer questions. The "HELPLINE" numbers are:

786-6273 Richmond area 1-800-552-8627 All other areas

Please remember that the "HELPLINE" is for provider use only.

Attachment (1)

STATE/LOCAL HOSPITALIZATION PROGRAM MANUAL **REVISION CHART**

December 30, 2003

SUMMARY OF REVISIONS

| MANUAL | MATERIAL REVISED | NEW PAGE | REVISED PAGE(S) | REVISION |
|----------------|------------------|-----------------|------------------|------------|
| SECTION | | NUMBER(S) | | DATE |
| Chapter V | Entire Chapter V | | Entire Chapter V | 12/30/2003 |

FILING INSTRUCTIONS

| MANUAL SECTION | DISCARD | INSERT | OTHER INSTRUCTIONS |
|-------------------|---------------|---------------|--------------------|
| Chapter V | Old Chapter V | New Chapter V | |